IN THE UNITED STATES PATENT AND TRADEMARK OFFICE INFORMATION DISCLOSURE STATEMENT

EICANT(S):

Erich Drobek et al.

ATTORNEY DOCKET NO.:112740-382

SERIAL NO.:

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GROUP ART UNIT:

DATE FILED:

November 29, 2001

EXAMINER:

INVENTION:

METHOD AND DEVICE FOR THE MOBILE MONITORING OF

AN INTERACTION SERVICE CENTER

COPY OF PAPERS ORIGINALLY FILED

Assistant Commissioner of Patents and Trademarks

Washington, D.C. 20231

SIR:

In accordance with the provisions of 37 CFR §1.56, Applicants request that citation and examination of the following documents be made during the course of examination of the above-referenced application for United States Letters Patent.

AA

6,047,060

4-4-00

Fedorov et al.

AL

DE 198 03 450 A1

8-12-99

Germany

(Reg. No. 39,056)

REMARKS

Document AL, German DE 198 03 450 relates to a method for exchanging messages in a mobile communications system.

Applicants look forward to early and favorable consideration of this matter.

Respectfully submitted,

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